

Discovery Tool

- Initial discovery of end-user's devices
- Run within end-user's environment
- Collects equipment information
- Initial data is loaded into Onsite and Online applications

Onsite

- Installed on a server/PC within the end-user environment
- Monitors printing devices and reports data to centralized database



Print4 Centralized ASP Environment

- Database and data processing applications
- Receives information from Onsite
- Processes information from Onsite and passes to Online and MPS Desktop
- Processes and passes information to and from Online and MPS Desktop



MPS Desktop and Online Centralized Management Portal

- Centralized secure online account management
- Allows manual entry of service requests
- Analytics and reporting
- View service calls/printer histories
- View meters
- Asset and location management
- View supplies fulfillment and activity

