

Clover Transition FAQs for Vendors

Q: When does the sale of NER's Imaging Supplies and Image1 divisions take affect?

A: The sale of these divisions will close on December 31st, 2009 with the business being assumed by Clover on January 1, 2010.

Q: Can you explain who will be responsible for paying my accounts payable?

A: This is a two part answer. Clover is assuming responsibility for payment of all outstanding invoices for both Image1 and the NER Supplies Division that are within 60 days of invoice date as of December 31, 2009. Any invoices older than 60 days will be retained by NER and will be the responsibility of NER.

Q: What do I do about open Purchase Orders? Who is responsible for material in transit to NER at year end?

A: Clover will reissue new Purchase Orders to you as of January 1, 2010 for any material that the operations require. Any material received will be the responsibility of Clover.

Q: What is the name and address of the new vendor?

A: Clover Technologies Group.
308 S. Delsea Drive Glassboro, NJ 08028.
Phone: 800-280-4631 Fax: 856- 863-9424

Denver and Plano addresses do not change.

The corporate office for Clover is 4200 Columbus Street, Ottawa, IL 61350

Q: Will Image1 in Plano purchase as Clover or Image1?

A: Image1 will operate as Image1 a Clover company.

Q: Who can I talk to at Clover about accounts payable?

A: Contact information for Accounts Payable and Receivable:
Ashley Heider
AP/AR Manager
aheider@cloverttech.com
Phone: (800)464-0272, Extension 12902
Fax: (815)431-8519

Q: Can you tell me primary contact names at each facility being sold to Clover?

A: Curt Gerhart in Glassboro, Doug Graham or Jim Gruebel in Denver, and Jim Loden in Plano

Q: Who Do I contact at NER?

A: Stephen Oatway at soatway@nerdata.com

Q: What about the rest of NER?

A: NER remain in the Technology Solutions, Managed Print Services, Canada, and Lexmark Compliant toner businesses. All operations will continue as normal.